

# Terms and Conditions

## **1. General.**

By paying the invoice for the holiday home, the tenant acknowledges having taken note of these general terms and conditions and accepts them in full. Any general terms and conditions of the contracting partner are hereby expressly excluded. He also acknowledges that he has taken note of the rents charged by "Holiday home on the Lot", of which he was notified in advance.

## **2. Reservation.**

The tenant can make a reservation in writing, by email. Telephone reservations must always be confirmed by email. These reservations are final binding. In case of cancellation for any reason, cancellation costs will also be due.

## **3. Rental agreement & payment.**

**3.1.** After receipt of the request by "Holiday home on the Lot", the tenant will receive a written confirmation, together with an invoice for 50% of the accommodation costs. This amount must be paid within ten days.

**3.2.** The remaining amount of 50% must be paid 8 weeks before the start date of the rental period.

**3.3.** For reservations that are placed within eight weeks before the start of the rental period, the total rental price must be paid in one go and immediately.

## **4. Travel and accommodation information.**

**4.1.** When applying by e-mail, state how many people will occupy the holiday home. The tenants must strictly adhere to this statement.

## **5. Cancellation by the tenant.**

**5.1.** Cancellations must always be confirmed by registered letter. Immediately upon receipt of this, 'Holiday Home on the Lot' will also send the tenant a cancellation confirmation by registered letter.

**5.2.** In case of cancellation by the tenant, the following cancellation costs must be paid: - in case of cancellation more than 8 weeks before the start of the rental period: 50% of the total rent; - in case of cancellation within eight weeks before the start of the rental period, the total rent must be paid in full.

**5.3.** Tenants who have made a reservation but who will not be heard from afterwards will have to pay the total rent.

**5.4.** Any settlement premiums paid by the tenant will never be recoverable from "Holiday home on the Lot".

## **6. Cancellation by the landlord.**

**6.1.** If the tenant does not meet the agreed payment terms or does not adhere to the expressly agreed rental conditions, "Holiday home on the Lot" is entitled to regard the lease as dissolved. In these cases, the tenant remains due the full rent.

**6.2.** In case of force majeure (war, fire, strike, natural disaster, water and / or electricity failures, etc.) "Holiday home on the Lot" is entitled to regard the agreement as dissolved, without this being liable to pay any compensation.

**6.3.** Every tenant is advised to take out travel and cancellation insurance.

## **7. Liability.**

**7.1.** The tenant is fully liable for any damage that he would cause to the holiday home, the interior, the swimming pool or the grounds. Even if this damage occurs after the stay is established. Any claim will have to be compensated.

**7.2.** Under no circumstances can "cottage on the Lot" be held responsible for any accidents of which a tenant fell victim during the stay.

**7.3.** The tenant must take into account the fact that "Holiday home on the Lot" is located in the French countryside and he must therefore take into account the presence of wildlife, birds, insects etc. Also in this respect "Holiday home on the Lot" does not accept some responsibility.

**7.4.** Parents should exercise direct supervision of their children when they are playing or swimming in the river or pool or are in the immediate vicinity.

## **8. Complaints.**

Any complaints must be reported and handled in advance during the stay period. An early departure without prior consultation to reach an agreement releases "Holiday home on the Lot" from any responsibility.

## **9. Disputes.**

If a dispute leads to legal proceedings, "Holiday home on the Lot" has the choice of the matter in court, which has territorial jurisdiction over the location of the holiday domain, or in court, which has territorial jurisdiction over the place of residence from the tenant.

## **10. Corona.**

If 2 months before arrival or earlier you can not travel due to Corona the client will pay the first 50% of the booking and Lot Experience the other 50%. If it falls within 2 months before arrival, the costs are for the account of the customer.